

SHORT COURSE ON “GOOD GOVERNANCE IN HEALTH SECTOR”

PROGRAMME OPENING INFORMATION:

Date : Monday, 13 December, 2021

Time : 3:00–4:00PM

Time	Title	Speaker (s)
3:00 PM	OPENING	
3:00 - 3:15 PM	Online Registration	Md. Munirul Islam , Senior Project Officer, BRAC JPGSPH
3:15 - 3:30 PM	Introductory Session	
3:30 – 3:33 PM	Briefing the BHW short course on Good Governance in Health Sector	Dr Kazi Haque , Assistant Scientist, BRAC JPGSPH, BRAC University
3:33 – 3:43 PM	Introduction short course on Good Governance in Health Sector	Dr Rizwan Khair , Technical Advisor, BRAC JPGSPH and Associate Professor, North South University
3:43 - 3:53 PM	Introduction short course content	Dr Asif M Shahan , Assistant Professor, University of Dhaka
3:53 – 3:55 PM	Introduction short course content on Service Delivery Improvement Project (SDIP)	Kazi Hasan Imam , Lead Facilitator, BRAC JPGSPH, BRAC University
3:55 - 4:00 PM	Question and Answer	Dr Kazi Haque , Assistant Scientist, BRAC JPGSPH, BRAC University

SHORT COURSE ON 'GOOD GOVERNANCE IN HEALTH SECTOR'

Day and Time	Sub-Theme	Session's Learning Objectives	(Course code) Session Content(sub-contents)	Learning Methodology	Resource Person(s)
DAY-1: Mon, 13 Dec 4:00-4:30 PM Conceptual: 30 Minutes	Overview of Governance	Aim: Providing an overview of governance. Skills: Develop a general understanding of governance	(GGH-1.01.1)Understanding Governance I.A: <ul style="list-style-type: none"> Basic principles of governance Good Governance: Responsiveness, Accountability, Transparency 	-Session Introduction -Lecture together with Group Discussion (Freelisting, Brainstorming, Group Discussion)	Dr Rizwan Khair (Practice focus) Dr Asif Shahan (Conceptual focus) Habibur Rahman , Tech support (IT)
DAY-1: Mon, 13 Dec 4:30-5:15 PM Practical: 45 Minutes	Overview of Governance	Aim: Providing an overview of governance. Skills: Develop a general understanding of governance	(GGH-1.01.1)Understanding Governance I.B: <ul style="list-style-type: none"> Basic principles of governance Good Governance: Responsiveness, Accountability, Transparency 	-Session Introduction -Group Exercise (Freelisting, Brainstorming, Group Discussion, Video) - Session Wrap-Up& Linking with the Next Session	Dr Kazi Haque (Wrap-up and Linking, Group Exercise Facilitation) Time Keeper:Dr. Kazi Haque Habibur Rahman , Tech support (IT)
Prayer Break: 5.15-5.30 PM					
DAY-1: Mon, 13 Dec 5:30-6:00 PM Conceptual: 30 Minutes	Overview of Governance	Aim: Providing an overview of governance. Skills: Develop a general understanding of governance	(GGH-1.01.2)Understanding Governance II.A: <ul style="list-style-type: none"> Inter-sectoral collaboration: GO-NGO, Public-Private 	- Session Introduction - Group-based case studies assigned, to be studied by participants prior to the session (Pre-session Home Work) - Lecture (with PPT) by resource persons.	Dr Rizwan Khair (Practice focus) Dr Asif Shahan (Conceptual focus) Habibur Rahman , Tech support (IT)

DAY-1: Mon, 13 Dec 5.30-6.45 PM Practical: 45 Minutes	Overview of Governance	Aim: Providing an overview of governance. Skills: Develop a general understanding of governance	(GGH-1.01.2) Understanding Governance II.B: Inter-sectoral collaboration: GO-NGO, Public-Private	- Case study (mentioned above) based follow-up in-session exercises to be completed by groups. together with Group Exercise (Freelisting, Brainstorming, Group Discussion) - Session Wrap-Up& Linking with the Next Session	Dr Kazi Haque (Wrap-up and Linking, Group Exercise Facilitation) Timekeeper: Kazi Haque Habibur Rahman , Tech support (IT)
Day and Time	Sub-Theme	Session's Learning Objectives	(Course code) Session Content(sub-contents)	Learning Methodology	Resource Person(s)
DAY-2: Wed, 15-Dec 3:00-3:30 PM Conceptual: 30 Minutes	Overview of Health Governance	Aim: Understanding the importance of governance in health sector Skills: General understanding of health governance	(GGH-1.02) Health Governance A <ul style="list-style-type: none"> ▪ Health System Governance Framework (Sameen Siddiqi and colleagues) ▪ Health Governance from a Health Ministry Perspective (of Kabir Sheikh, Veena Sriram and colleagues) ▪ Importance of governance in health service delivery ▪ Major focus ▪ Key actors ▪ Current state of collaboration and coordination ▪ Citizen Engagement (CE) or Third-Party Engagement in quality control in service delivery 	- Lecture and Discussion (L&D): PPT and interactive (30 Minutes – TJ) - Documentary (short clips) or animated videos to extrapolate-elaborate on key points/take-ways from the lecture	Dr Taufique Joarder , Consultant Health Workforce, WHO Habibur Rahman , Tech support (IT)

DAY-2: Wed, 15-Dec 3:30–4:15 PM Practical: 45 Minutes	Overview of Health Governance	Aim: Understanding the importance of governance in health sector Skills: General understanding of health governance	(GGH-1.02)Health Governance B <ul style="list-style-type: none"> Application of governance framework in Bangladesh: COVID-19 response 	- Follow-up Discussion: Q&A - Student Engagement	Dr Taufique Joarder , Consultant Health Workforce, WHO Dr Kazi Haque (Wrap-up and Linking, Group Exercise Facilitation, Video/Animation Collection and Link Uploading) Habibur Rahman , Tech support (IT)
DAY-2: Wed, 15-Dec 4:15–5:15 PM (1 Hour)	Service Delivery Improvement Project (SDIP)	Aim: Critical reflections on the importance of innovative thoughts during SDIP formulation Skills: Understanding how to adopt innovative thoughts in choosing SDIP issues and in planning SDIP	(GGH-2.01)SDIP:Introducing Critical Thinking for Innovation (SDIP Team Formulation Perspectives) Steps of innovative thinking: Step-1: Briefing on critical thinking Step-2: Exercise on critical thinking Step-3: Overview of SDIP team formulation following critical thinking process	Briefing, Exercise, Discussions & Q/A	Kazi Hasan Imam - Lead Facilitation Dr Kazi Haque - Linking and Wrap-upFacilitating support (Kazi Haque) Habibur Rahman , Tech support (IT)
Prayers Break(s): 5.15-5.30 PM					
DAY-2: Wed, 15-Dec 5:30–6:30 PM (1 Hour)	Service Delivery Improvement Project (SDIP)	Aim: Critical reflections on the importance of required changes amongst team members for achieving results to be targeted for SDIP Skills: Understanding the dynamics of a team and team works	(GGH-2.02.1) Understanding & Developing Self, Others and Organization – Adult Learning Styles. Tools will be given to participants (human psychology-based exercise)	Sending Materials beforehand, Briefing & Online Exercise, Submission of Exercise Documents	Kazi Hasan Imam - Lead Facilitation Dr Kazi Haque - Linking and Wrap-upFacilitating support (Kazi Haque) Habibur Rahman , Tech support (IT)
Day and Time	Sub-Theme	Session’s Learning Objectives	(Course code) Session Content(sub-contents)	Learning Methodology	Resource Person(s)

DAY-3: Sat, 18-Dec 3:00-3:30 PM Conceptual: 30 Minutes	Health Governance Standards & Practices	Aim: Introduction to governance tools in the context of governance Skills: Understanding basic application of transparency as a good governance tool in health governance	(GGH-1.03.01) Tools of Governance A <ul style="list-style-type: none"> ▪ Collaborative Governance ▪ NIS, RTI Act and GRS: Reality Checks 	- Lecture & Discussion (L&D): ppt and interactive - Session Wrap-Up & Linking with the Next Session	Mr. Nazrul Islam , Retd. Secretary (Coordination & Reform), Cabinet Division, Govt. of Bangladesh Dr Kazi Haque (Wrap-up and Linking, Group Exercise Facilitation) Habibur Rahman , Tech support (IT)
DAY-3: Sat, 18-Dec 3:30-4:15 PM Practical: 45 Minutes	Health Governance Standards & Practices	Aim: Introduction to governance tools in the context of governance Skills: Understanding basic application of transparency as a good governance tool in health governance	(GGH-1.03.02) Tools of Governance B <ul style="list-style-type: none"> ▪ Collaborative Governance ▪ NIS, RTI Act and GRS: Reality Checks 	- Group Discussion based on Case Study: 3 In-class groups on 3 tools – NIS, RTI Act and GRS - Case study will be given to the 3 groups in class: 5 minutes for reading, 5 minutes for discussion, and 5 minutes for presentation. - Session Wrap-Up & Linking with the Next Session	Mr. Nazrul Islam , Retd. Secretary (Coordination & Reform), Cabinet Division, Govt. of Bangladesh Dr. Md. Morshed Alom , Deputy Director, BPATC (Group Exercise Facilitation) Dr Kazi Haque (Wrap-up and Linking) Habibur Rahman , Tech support (IT)
Prayer Break: 4.30-5.15 PM					
DAY-3: Sat, 18-Dec 5:15-5:45 PM Conceptual: 30 Minutes	Health Governance Standards & Practices	Aim: Promoting usage of accountability as good governance tool Skills: Understanding and application of accountability	(GGH-1.04) Accountability: Concepts and Practices A <ul style="list-style-type: none"> ▪ Concepts & Principles (Top Down, Bottom Up) ▪ Processes & Mechanisms: Codes of Conduct, Citizen Charters, APA, Report Cards ▪ Institutions of Accountability ▪ Parliamentary committee ▪ Commissions of enquiry ▪ Accountability in/through network(s) 	- Lecture & Discussion (L&D): ppt and interactive - Discussion and Q&A	Dr Asif Shahan (Conceptual focus) Dr Rizwan Khair (Practice focus) Habibur Rahman , Tech support (IT)

DAY-3: Sat, 18-Dec 5:45-6.30 PM Practical: 45 Minutes	Health Governance Standards & Practices	Aim: Promoting usage of accountability as good governance tool Skills: Understanding and application of accountability	(GGH-1.04) Accountability: Concepts and Practices B <ul style="list-style-type: none"> ▪ Concepts & Principles (Top Down, Bottom Up) ▪ Processes & Mechanisms: Codes of Conduct, Citizen Charters, APA, Report Cards ▪ Institutions of Accountability ▪ Parliamentary committee ▪ Commissions of enquiry ▪ Accountability in/through network(s) 	- Animated video and follow-up group exercise in break-out groups	Dr Kazi Haque (Animated Video Collection and Link Uploading, Wrap-up and Linking, Group Exercise Facilitation, Animation Collection & Link Uploading)
DAY-3: Sat, 18-Dec 6.45-7:45 PM (1 Hour)	Service Delivery Improvement Project (SDIP)	Aim: Critical reflections on the importance of required changes amongst team members for achieving results to be targeted for SDIP Skills: Understanding the ways forward SDIP team works	Contn. ... of GGH-2.02 (GGH-2.02.2) Understanding & Developing Self, Others and Organization – Interpretations of given Exercise Results & Way Forward <ul style="list-style-type: none"> ▪ Briefing & Reflections on Exercise Results (PPT) ▪ Discussion & QA 	Briefing, Reflections, Discussion & QA	Kazi Hasan Imam- Lead Facilitation Dr. Proloy Barua and Dr. Kazi Haque- Facilitating support Habibur Rahman, Tech support (IT)
Day and Time	Sub-Theme	Session's Learning Objectives	(Course code) Session Content(sub-contents)	Learning Methodology	Resource Person(s)

DAY-4: Mon, 20-Dec 5.30-7.00 PM (1.30 Hours)	Health Governance – Ground Realities & Ways Forward	Aim: Reviewing health governance gaps and challenges in the context of Bangladesh Skills: Enhancing skills on handling health sector challenges	(GGH-1.06) Improving Governance in the Health Sector: <ul style="list-style-type: none"> ▪ Universal Health Coverage 	PANEL DISCUSSION: - Kazi Haque and Proloy Barua, based on the course topics covered so far and in consultation with BHW & respective panelists, will decide on a list of topics to be covered by all panelists overall and individual panelists specifically.	Mr. Ashadul Islam Retd. Senior Secretary, Ministry of Health and Family Welfare, Govt. of Bangladesh Mr. Md. Helal Uddin Khan Addl. Secretary (Planning Wing) Ministry of Health and Family Welfare, Govt. of Bangladesh Dr. Muhammod Abdus Sabur Public Health Specialist ANCHOR: Dr Taufique Joarder , Consultant Health Workforce, WHO Habibur Rahman , Tech support (IT)
DAY-4: Mon, 20-Dec 7:00-7:30 PM Conceptual: 30 Minutes	Health Governance – Ground Realities & Ways Forward	Aim: Understanding good practices of health governance Skills: Utilization of good practices in health governance	(GGH-1.03) Ensuring Governance in Health Service Delivery A: <ul style="list-style-type: none"> ▪ Responsiveness ▪ Managing Stakeholders ▪ Coordination & Coalition ▪ Performance Monitoring & Evaluation 	- Session Introduction - Lecture (with ppt) by resource persons.	Dr Rizwan Khair Habibur Rahman , Tech support (IT)

DAY-4: Mon, 20-Dec 7:30-8:15 PM Practical: 45 Minutes	Health Governance – Ground Realities & Ways Forward	Aim: Understanding good practices of health governance Skills: Utilization of good practices in health governance	(GGH-1.03) Ensuring Governance in Health Service Delivery B: <ul style="list-style-type: none"> ▪ Responsiveness ▪ Managing Stakeholders ▪ Coordination & Coalition ▪ Performance Monitoring & Evaluation 	- Group-based case studies assigned, to be studied by participants prior to the session (Pre-session Home Work) - Case study (mentioned above) based follow-up in-session exercises to be completed by groups. together with Group Exercise (Freelisting, Brainstorming, Group Discussion) - Session Wrap-Up & Linking with the Next Session	Dr Rizwan Khair Dr Kazi Haque (Case Study Collection & Distribution, Wrap-up and Linking, Group Exercise Facilitation) Habibur Rahman , Tech support (IT)
Day and Time	Sub-Theme	Session's Learning Objectives	(Course code) Session Content(sub-contents)	Learning Methodology	Resource Person(s)

DAY-5: Wed, 22-Dec 6.00-7.00 PM (1 Hour)	Service Delivery Improvement Project (SDIP)[Remaining Part]	Aim: Providing an overview of identification and selection process of appropriate SDIP Issue/Title Skills: Understanding the dynamics of identification and selection process of appropriate SDIP Issue/Title	(GGH-2.03) Formulation of SDIP based on sub-themes and their sub-sub-themes/issue: + (GGH-2.04.1) Identification and Selection of SDIP Issue/Title <ul style="list-style-type: none"> ● Briefing on Exercise ● Introducing SDIP Proposal Format ● Discussion on SDIP Issues/Title amongst Participants, setting target of achievements ● Selection of a SDIP Issue/Title by each participant with a backup SDIP Issue/Title & Target of Achievements 	Briefing, Peer Discussion, and Individual Exercise	Kazi Hasan Imam - Lead Facilitation Dr Proloy Barua and Dr Kazi Haque - Facilitating support Habibur Rahman , Tech support (IT)
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<p>DAY-5: Wed, 22-Dec 7.00-8.15 PM (1.15 Hours)</p>	<p>Service Delivery Improvement Project (SDIP)</p>	<p>Aim: Identification and selection of appropriate SDIP Issues/Titles</p> <p>Skills: Internalizing the dynamics of finalizing appropriate SDIP Issues/Titles</p>	<p>Contn. of GGH-2.04 (GGH-2.04.2) Discussion and Finalization of SDIP Issues/Titles for proposed SDIPs.</p> <ul style="list-style-type: none"> ▪ Presentation of SDIP Title with Targeted Achievements ▪ Selection of SDIP Issues <p>Issue/Title Selection Criteria</p> <ul style="list-style-type: none"> • Sustainable • Reformed value • Doable within 3 months • Doable within existing rules and regulations • There is no funding provision for this SDIP <p>Pro-poor issue is appreciated</p> <p>The participant will send their selected title of individual SDIP to facilitatorsthrough email</p>	<p>Peer Discussion, Individual Exercise & Feedback</p>	<p>Kazi Hasan Imam- Lead Facilitation Dr Proloy Barua and Dr Kazi Haque- Facilitating support Habibur Rahman, Tech support (IT)</p>
<p>DAY-5: Wed, 22-Dec 8.15-9.15 PM (1 Hour)</p>	<p>Service Delivery Improvement Project (SDIP)</p>	<p>Aim: Providing an overview of different facets of LogFrame for planning a SDIP appropriately.</p> <p>Skills: Understanding the dynamics of challenges & opportunities of planning appropriate SDIP with LogFrame.</p>	<p>(GGH-2.05) Formulation of SDIP: Critical Thinking for Innovation – Introducing LogFrame</p> <ul style="list-style-type: none"> • Facilitators briefing with PPT <p>Discussion on Exercising Vertical Logic</p>	<p>Briefing, Video presentation, Discussion, QA</p>	<p>Kazi Hasan Imam- Lead Facilitation Dr Proloy Barua and Dr Kazi Haque- Facilitating support Habibur Rahman, Tech support (IT)</p>

Day and Time	Sub-Theme	Session's Learning Objectives	(Course code) Session Content(sub-contents)	Learning Methodology	Resource Person(s)
DAY-6: Sun, 26-Dec 6.00-7.00 PM (1 Hour)	Service Delivery Improvement Project (SDIP)	<p>Aim: Experiencing the challenges of formulating vertical logic of SDIP planning.</p> <p>Skills: Understanding the dynamics of vertical logic in SDIP planning.</p>	<p>(GGH-2.06.1) Formulation of SDIP: Vertical Logic (Exercise)</p> <ul style="list-style-type: none"> • SMART Goal & Objectives Setting • Output Design • Activity Design – Resource Management Planning • Individual exercise on Vertical Logic 	Briefing, Peer Discussion, Individual Exercise & Feedback (if possible)	Kazi Hasan Imam- Lead Facilitation Dr Proloy Barua and Dr Kazi Haque- Facilitating support Habibur Rahman, Tech support (IT)

<p>DAY-6: Sun, 26-Dec 7.10-8.15 PM (1.05 Hours)</p>	<p>Service Delivery Improvement Project (SDIP)</p>	<p>Aim: Experiencing the challenges of formulating vertical logic of SDIP planning.</p> <p>Skills: Understanding the dynamics of vertical logic in SDIP planning.</p>	<p>Continuation (GGH-2.06.1) Formulation of SDIP: Vertical Logic (Presentation)</p> <ul style="list-style-type: none"> • SMART Goal & Objectives Setting • Output Design • Activity Design – Resource Management Planning • Individual presentation on Vertical Logic (3 mins.) • Peer feedback on each other’s PPTs (1 mins.) • Facilitators Feedback based on selection criteria to finalize the issue (1 mins.) 	<p>Peer Discussion & Individual Exercise & Feedback</p>	<p>Kazi Hasan Imam- Lead Facilitation Dr Proloy Barua and Dr Kazi Haque- Facilitating support Habibur Rahman, Tech support (IT)</p>
<p>DAY-6: Sun, 26-Dec 8.15-9.15 PM (1 Hour)</p>	<p>Service Delivery Improvement Project (SDIP)</p>	<p>Aim: Experiencing the challenges of formulating horizontal logic of SDIP planning.</p> <p>Skills: Understanding the dynamics of horizontal logic in SDIP planning.</p>	<p>(GGH-2.06.2) Formulation of SDIP: Horizontal Logic (Exercise)</p> <ul style="list-style-type: none"> • SMART OVI Setting • Identification MOV relevant to respective OVI • Identification of Assumptions & Risks of SDIP • Individual Exercise on Horizontal Logic 	<p>Short Briefing, Video Presentation, Discussion, QA & Exercise</p>	<p>Kazi Hasan Imam- Lead Facilitation Dr Proloy Barua and Dr Kazi Haque- Facilitating support Habibur Rahman, Tech support (IT)</p>

Day and Time	Sub-Theme	Session's Learning Objectives	(Course code) Session Content(sub-contents)	Learning Methodology	Resource Person(s)
DAY-7: Mon, 27-Dec 6.00-7.15 PM (1.15 Hours)	Delivery Improvement Project (SDIP)	Aim: Experiencing the challenges of formulating horizontal logic of SDIP planning. Skills: Understanding the dynamics of horizontal logic in SDIP planning.	Continuation (GGH-2.06.2) Formulation of SDIP: Horizontal Logic (Presentation) <ul style="list-style-type: none"> • SMART OVI Setting • Identification MOV relevant to respective OVI • Identification of Assumptions & Risks of SDIP • Individual Presentation on Horizontal Logic, if possible (2 mins.) • Facilitators Feedback based on selection criteria to finalize the issue (2 mins/sample SDIPs.) 	Peer Discussion, Individual Exercise, Presentations & Feedbacks	Kazi Hasan Imam- Lead Facilitation Dr Proloy Barua and Dr Kazi Haque- Facilitating support Habibur Rahman, Tech support (IT)
DAY-7: Mon, 27-Dec 7.15-8.15 PM (1 Hour)	Delivery Improvement Project (SDIP)	Aim: Providing an overview of different tools of planning a SDIP appropriately & exploring them in practice.	(GGH-2.06.3) Formulation of SDIP: SWOT, PEST & Stakeholder Analysis <ul style="list-style-type: none"> • Briefing on SWOT & PEST Analysis 	Briefing, Video presentation, Discussion & QA (Start introducing Stakeholder Analysis, if possible)	Kazi Hasan Imam- Lead Facilitation Dr Proloy Barua and Dr Kazi Haque- Facilitating support Habibur Rahman, Tech support (IT)

DAY-7: Mon, 27-Dec 8:15-9:15PM (1 Hour)	Delivery Improvement Project (SDIP)	Aim: Providing an overview of different tools of planning a SDIP appropriately & exploring them in practice. Skills: Understanding the appropriateness of SDIP planning.	(Continuation) (GGH-2.06.3) Formulation of SDIP: SWOT, PEST & Stakeholder Analysis of SDIP <ul style="list-style-type: none"> ● Briefing on Stakeholder Analysis ● Individual Exercise on incorporation of findings into the SDIPs ● Individual Presentation on changed issues , if possible (2 mins.) ● Facilitators Feedback based on selection criteria to finalize the issue (2 mins/sample SDIPs.) 	Briefing, Video presentation, Discussion & QA, Peer Discussion, Individual Exercise & Presentation (if Possible)	Kazi Hasan Imam- Lead Facilitation Dr Proloy Barua and Dr Kazi Haque- Facilitating support Habibur Rahman, Tech support (IT)
Day and Time	Sub-Theme	Session's Learning Objectives	(Course code) Session Content(sub-contents)	Learning Methodology	Resource Person(s)
DAY-8: Wed, 29-Dec 6:00-7:30PM (1.30 Hours)	Delivery Improvement Project (SDIP)	Aim: Providing an overview of different tools of planning a SDIP appropriately & exploring them in practice. Skills: Understanding the appropriateness of SDIP planning.	(Continuation) (GGH-2.06.3) Formulation of SDIP: SWOT, PEST & Stakeholder Analysis of SDIP <ul style="list-style-type: none"> ● Individual Presentation on changed issues , if possible (2 mins.) ● Facilitators Feedback based on selection criteria to finalize the issue (2 mins/sample SDIPs.) 	Individual Presentation & Feedback	Kazi Hasan Imam- Lead Facilitation Dr Proloy Barua and Dr Kazi Haque- Facilitating support Habibur Rahman, Tech support (IT)

DAY-8: Wed, 29-Dec 7:30-8:30PM (1 Hour)	Delivery Improvement Project (SDIP)	Aim: Reviewing/Examining the appropriateness of planned SDIP. Skills: Understanding the appropriateness of SDIP planning.	(GGH-2.07) Finalization of SDIP: Revisiting, Fine Tuning and Finalization of SDIP Plan: <ul style="list-style-type: none"> ● Revisiting whole SDIP by respective Individuals ● Fine tuning SDIP based on facilitators feedback . ● Finalization & Submission of Final Draft SDIPs. ● Informal Closing of Phase-1 	Peer Discussion, Individual Exercise, Draft Finalization & Submission of SDIPs Work to be done after Informal Closing At Workplace, check & verify the implementability of the planned SDIPs, revise & finalize SDIPs and send the Final Version of the SDIPs within 1 month.	Kazi Hasan Imam- Lead Facilitation Dr Proloy Barua and Dr Kazi Haque- Facilitating support Habibur Rahman, Tech support (IT)
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Notes:

(1) The total course will consist of three Phases:

Phase-1: Health Governance Input Delivery Processes & Planning Processes of SDIPs on Health Governance and Submission of Final Draft Individual SDIPs.

Phase-2: Checking & verification of implementability of Final Draft SDIP, SDIP Finalization and Submission of Final Individual SDIP Proposal to the course authority within 1 month after training sessions.

Phase-3: Certificate Giving Ceremony (In-person, date will be announced later). If anybody implement his/her Individual SDIP, he/she may present the Implementation Report on the day of Certificate Giving Ceremony.