Short Course Title: Good Governance in the Health Sector

PHASE-1: **Teaching-Learning Module**

DAY-1
Event: Orientation
Date: 12 January 2023, Thursday
Time: 2:30 – 4:30PM

Time	Topic *(brief description)*	Speaker (s)
2:30 – 3:10 PM	**Self-introduction** *(Starting with JPGSPH Team Name, Job Title, Organization)* **Virtual group photo with all participants**	**All participants**
3:10 – 3:40 PM	**Roadmap of Good Governance short course** *(outline of course, daily attendance, daily course evaluation, draft SDIP submission end of course, follow-up, final SDIP submission, and certification, Q&A)*	**Dr Proloy Barua** Assistant Scientist BRAC James P Grant School of Public Health (BRAC JPGSPH) BRAC University
3:40-4:30PM	**SDIP Team Formation** *(Team will be formed based on participants from same organizations and/or their common interest of preference for SDIP. Three teams are preferred to manage and give feedback more efficiently)*	**All Participants** **And** **Dr Proloy Barua** Assistant Scientist BRAC James P Grant School of Public Health BRAC University

Program Schedule

Session Code	DAY # and TIME	Learning Outcomes	Session Contents	Teaching and Learning Methods	Resource Person
Theme-1		**Overview of Governance**			
Brief description		Introduces the basic principles of governance, good governance, inter-sectoral collaboration such as governance organization (GO)-non-government organization (NGO) collaboration, Public-Private collaboration. It will discuss basic concept of good governance.			
GGH-1.01	**DAY-2:** **15 Jan 2023 Sunday** 2:30-3:30 PM	**Aim**: Providing an overview of governance. **Skill:** Develop a general understanding of governance	**Understanding Governance:** • Basic principles of governance • Good Governance: ○ Responsiveness ○ Accountability ○ Transparency	• Facilitator led Interactive Discussion with PPT **(35min)** • Rana Plaza Video **(25min)** • Q & A	**Dr Rizwan Khair** Associate Professor South Asian Institute of Policy and Governance (SIPG), North South University, Dhaka
GGH-1.02	**DAY-2:** **15 Jan 2023 Sunday** 3:30-4:30 PM	**Aim**: Providing an overview of governance. **Skill:** Develop a general understanding of governance	**Understanding Governance:** • Inter-sectoral collaboration: ○ GO-NGO partnership ○ Public-Private collaboration	• Continue previous session **(15min)** • Group-based **case studies** assigned prior to the session **(25min)** ○ Access to essential drugs ○ Scaling up TB treatment ○ Urban primary health care project (UPHCP) ○ Including maternal, newborn and child survival project ○ Encouraging GO-NGO collaboration in tobacco control • **Tasks** in Breakout room**:** Each team will identify **and**	**Dr Rizwan Khair** Associate Professor South Asian Institute of Policy and Governance (SIPG), North South University, Dhaka **Dr Proloy Barua** (Co-facilitator for group work)

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				present following points (20min) ○ **different forms** of collaboration based on different situation/context ○ **Characteristics** of each collaboration ○ **Challenges** and opportunities ○ What types of **assets** were required for collaboration ○ Level of success of these projects ○ What would you avoid if you were the implementer of the project or how would **replicate** the learning from the project	

Useful links
- **Document:** [Governance for health in the 21st century](#)
- Video links on
  - [Principles of Good Governance](#)
  - [The full story of the Rana Plaza Factory Disaster](#)
- **Video links on governance**:
  - [link-1](#)
  - [link-2](#)
  - [link-3](#)
  - [link-4](#)
- **Video links on**
  - [What is good governance](#)
  - [Accountability](#)
  - [Qualities of Good Governance](#)

Session Code	DAY # and TIME	Learning Outcomes	Session Contents	Teaching and Learning Methods	Resource Person
	○ **Aspects of Good Governance**				
Theme-2		**Overview of Health Governance**			
Brief description		Introduces the defining clinical governance, importance of clinical governance in health service delivery, current state of collaboration and coordination and citizen engagement or third-party engagement in quality control in service delivery. It also focuses on application of clinical governance framework in Bangladesh.			
GGH-2.01	**DAY-3:** **16 Jan 2023 Monday 2:30-4:30 PM**	**Aim**: Understanding the importance of governance in health sector **Skills:** General understanding of health governance	**Health Governance** • What is Clinical Governance • Importance of clinical governance • How can the ministry of health strengthen clinical governance framework in Bangladesh?	• **Interactive discussion (45min)** • Participants would share their lived experiences **(15min)** • Group Exercise	**Dr. Ataur Rahman** Director Centre for Professional Skills Development in Public Health (CPSD), BRAC James P Grant School of Public Health, BRAC University
Useful links: • **Framework for assessing governance of the health system in developing countries: gateway to good governance** • **Addressing Governance Challenges and Capacities in Ministries of Health** • **Health Sector Governance: An Overview of the Legal and Institutional Framework in Bangladesh**					
Theme-3		**Health Governance Standards & Practices**			
Brief description		It explores collaborative governance, National Integrity Strategy (NIS), Right to Information (RTI), and Grievance Redress Strategy (GRS) in Bangladesh			
GGH-3.01	**DAY-4:** **18 Jan 2023 Wednesday 2:30-3:30 PM**	**Aim**: Introduction to governance tools in the context of governance **Skills:** Understanding basic application of transparency as a good governance tool in health governance	**Tools of Governance** • Collaborative Governance • The national integrity strategy (NIS), the Right to Information (RTI) Act, and grievance redressed system (GRS): Reality Checks	• Facilitator led interactive discussion with PPT	**Mr. Nazrul Islam** Former Secretary (Coordination & Reform) Cabinet Division Government of Bangladesh (GoB)
GGH-3.02	**DAY-4:** **18 Jan 2023 Wednesday 3:30-4:30 PM**	**Aim**: Introduction to governance tools in the context of governance	**Tools of Governance** • The national integrity strategy (NIS), the Right to Information (RTI) Act,	• Case study title: **Confusion in Information Disclosure** to reflect on 3 tools – NIS, RTI Act and GRS	**Dr. Md. Morshed Alom** Deputy Director Bangladesh Public Administration Training

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		Skills: Understanding basic application of transparency as a good governance tool in health governance	and grievance redressed system (GRS): Reality Checks	• Briefing on group work **(10min)** • **Breakout room:** Case study will be given to the 3 groups to read **(10min),** discuss **(15min)** and presentation **(25min)** • Session Wrap-Up & Linking with the Next Session	Centre (BPATC), Savar, Dhaka
References		❖ **Case study (Confusion in Information Disclosure) link** **https://drive.google.com/file/d/1tUDkIAl1jqc7PoBu3E1jFZmqdAZr9IEI/view?usp=share_link** (get access once we share)			
GGH-3.03	**DAY-5:** 19 Jan 2023 **Thursday** 2:30-3:30 PM	**Aim:** Promoting usage of accountability as good governance tool **Skills:** Understanding and application of accountability and Promoting usage of accountability as good governance tool	**Accountability: Concepts tools and Approaches** • Definition of Accountability • Type of Accountability • Three different Accountability regimes • Two critical factors in Accountability (source of agency control and degree of control over agency actions)	• Facilitator led interactive discussion with PPT • Q&A	**Dr. Ataur Rahman** Director Centre for Professional Skills Development in Public Health (CPSD), BRAC James P Grant School of Public Health, BRAC University
GGH-3.04	**DAY-5:** 19 Jan 2023 **Thursday** 3:30-4:30 PM	**Aim:** Understanding good practices of health governance **Skills:** Utilization of good practices in health governance	**Ensuring Governance in Health Service Delivery** • Responsiveness • Managing Stakeholders • Coordination & Coalition • Performance Monitoring & Evaluation	• Linking previous session with current session • Facilitator led interactive discussion with PPT • Q&A	**Dr Rizwan Khair** Associate Professor South Asian Institute of Policy and Governance (SIPG), North South University, Dhaka
References		❖ **WHO Accountability Framework** ❖ **Analysing and Assessing Accountability: A Conceptual Framework Mark Bovens**			

Short Course Title: Good Governance in the Health Sector
Theme: Health Governance – Ground Realities & Ways Forward
Discussion Topic: Improving Governance in achieving Universal Health Coverage in Bangladesh: Challenges and Opportunities
Teaching & Learning Method: Panel discussion
Day-6:
Date: 22 January 2023, SUNDAY
Time: 2:30 – 4:30PM
Session code: 3:05

Outline of panel discussion: This panel discussion is part of the fourth theme of the short course. First, the Chair will introduce the speakers and set the tone for the discussion. Then, first speaker will share his perspectives on the importance of governance in the health sector of Bangladesh. Second speaker will talk about challenges towards ensuring governance in the country. Third speaker will share his perspectives on opportunities and strategies for improving health governance in the country. Please note that the Panelists will take up questions from the participants during the discussion and respond to them later. Finally, the Chair will summarize the discussion and conclude the panel session.

Program schedule

Time	Panel topic (*Focused on*)	Speaker (s)
2:30 – 2:40 PM **(10min)**	**Welcome by Chair** *(Chair will introduce the topic and panelists, and moderate the session)*	**Mr. Md. Ashadul Islam** Former Senior Secretary Planning Division of the Ministry of Planning. And Previously, in Health Economics Unit (HEU) of Ministry of Health and Family Welfare, Dhaka, Bangladesh Government of Bangladesh (GoB)
2:40 – 3:05 PM **(25min)**	Sharing perspectives on the topic *(importance of improving health governance in the country)*	**Dr. Rizwan Khair** Associate Professor South Asian Institute of Policy and Governance (SIPG), North South University, Dhaka, Bangladesh
3:05 – 3:30 PM **(25min)**	Sharing perspectives on the topic *(Challenges and gaps towards ensuring good governance in the country)*	**Dr. Muhammod Abdus Sabur** Public Health Specialist
3:30 – 3:55 PM **(25min)**	Sharing perspectives on the topic *(Opportunities and strategies for improving good governance in the health sector)*	**Mr. Md. Helal Uddin** Former Additional Secretary (Planning) Health Service Division, Ministry of Health and Family Welfare (MoHFW), Government of Bangladesh (GoB)
3:55 – 4:20 PM **(25min)**	Questions and Answer Session: Questions to respective speakers from the Chair; Questions to respective speakers from other participants	**Respective speakers would respond the questions**
4:20 – 4:30 PM **(10min)**	Summarize and Wrap-up by the **Chair**	**Mr. Md. Ashadul Islam** Former Senior Secretary Planning Division of the Ministry of Planning. And Previously, in Health Economics Unit (HEU) of Ministry of Health and Family Welfare, Dhaka, Bangladesh Government of Bangladesh (GoB)

Session Code	DAY and Time	Learning Outcomes	Session Contents	Teaching and Learning	Recourse Person(s)
Theme-4: The Service Delivery Improvement Project (SDIP): A Practical Tool for Community-based Project Planning and Management **Brief description:** Under the final theme of the course, **Day-7 to Day-12** will focus on useful practical tools (e.g., SWOT Analysis, PESTEL Analysis, Stakeholder Analysis, Problem Tree Analysis, Objective Tree Analysis, Risk Analysis, Vertical and Horizontal Logic of Log Frame) for designing a project related to address/improve health problems of community people. It guides participants to explore root causes of health problems through problem tree and stakeholder analysis focusing on community level health issues and finding an innovative solution to solve those problems.					
VPS-4.01	**Day: 7** 23 Jan 2023 **Monday** 2:30-3:30PM	**Aim:** Providing an overview of tools required for identifying and planning a SDIP appropriately & exploring them in practice. **Skill:** Understanding & experiencing the dynamics of different tools of situation analysis for planning a SDIP appropriately.	**Tools for project identification and design (formulation of SDIP):** **Situation Analysis Tools** • SWOT Analysis • PESTEL Analysis • Stakeholder Analysis	**Facilitator led interactive discussion with PPT(60min)** • Demonstrating how to perform SWOT, PESTEL and Stakeholder Analysis in MS Excel • Selecting four categories of stakeholders (approvers, supporters/constrainers, collaborators/opponents, beneficiaries/target population) • Stakeholder mapping in Excel **Group Exercise and presentation (60min)** Participants will brainstorm in zoom breakout room and prepare presentation on above analyses	**Dr Proloy Barua** Assistant Scientist BRAC James P Grant School of Public Health BRAC University

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References
- Document: BHW Strategic Plan (PESTEL, SWOT Analysis)
- PESTEL: Political, Economic, Social, Technological, Environmental, and Legal
- **Video:** PESTEL Analysis
- **Video:** How to use SWOT Analysis
- **Video**: Combining SWOT and PESTEL Analysis with an Example - Simplest Explanation Ever
- **Video:** What is Stakeholder Analysis
- **World Bank logical framework document**

Session Code	DAY and Time	Learning Outcomes	Session Contents	Teaching and Learning	Recourse Person(s)
VPS-4.02	**Day: 8** 24 Jan 2023 **TUESDAY** 2:30-4:30PM	**Aim:** Providing an overview of identification and selection process of appropriate SDIP Issue/Title along with its targeted achievement **Skill:** Understanding the dynamics of identification and selection process of appropriate SDIP Issue/Title along with its targeted achievements	**Formulation of SDIP:** • Introducing some parts of SDIP Plan Format • Identification and Selection of SDIP Issue/Title • Targeted Achievement (Overall Goal)	**Short Briefing on Team Exercise (10min)** • The processes need to be followed for identification and selection of SDIP title • Targeting end results, and • Putting them into SDIP Plan Format **Team Exercise (55min)** Participants will brainstorm in breakout room for: • Each of the three teams (Padma, Meghna, Jamuna) will choose a SDIP topic/title from respective equity related themes. • Each team will prepare an implementable SDIP within their course work period. • Each team will send their selected title to facilitators	**Dr Proloy Barua** Assistant Scientist BRAC James P Grant School of Public Health BRAC University

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				through email or put the same on the Zoom Chat Box. **Team Presentation (55min)** • Return from Zoom Breakout room • Each group will present their SDIP Title/issues to addressed along with targeted achievements • Each team will send their selected title to facilitators through email or put them on Zoom Chat Box	
VPS-4.03	**Day: 9** 25 Jan 2023 **Wednesday** 2:30-4:30PM	**Aim:** Providing an overview of tools required for identifying and planning a SDIP appropriately & exploring them in practice. **Skill:** Understanding & experiencing the dynamics of different tools objectives analysis and alternatives analysis for planning a SDIP appropriately.	**Tools for project identification and design (formulation of SDIP):** **Objectives Analysis Tools** • Problem Tree Analysis • Objective Tree Analysis **Alternatives Analysis Tool** • Risks Analysis	**Facilitator led interactive discussion with PPT(60min)** • Demonstrating how to perform Problem Tree, Objective Tree and Risk Analysis in MS Excel **Group Exercise and presentation (60min)** • Participants will brainstorm in zoom breakout room and prepare presentation on above analyses	**Dr Proloy Barua** Assistant Scientist BRAC James P Grant School of Public Health BRAC University

References
- Document: Logical Framework of UHC monitoring tools
- **Videos:**

Session Code	DAY and Time	Learning Outcomes	Session Contents	Teaching and Learning	Recourse Person(s)
		o Problem Tree Analysis o Example of Problem Tree and Objective Tree o How to develop a Logframe using problem tree and solution tree analysis o Problem tree analysis o Objective tree analysis o How to construct logframe			
VPS-4.04	**Day: 10** 26 Jan 2023 **Thursday** 2:30-4:30PM	**Aim:** Experiencing the challenges of formulating vertical logic of SDIP planning. **Skill:** Understanding the dynamics of vertical logic in SDIP planning.	**Tools for project identification and design (formulation of SDIP):** **Project Design** • Preparing **Vertical Logic** (Goal, purpose, outputs, activities) of selected SDIP Plan • Checking the logical sequences	**Team Exercise (60min)** Each group will do the following activities in Breakout room • **Narrative** Goal & Purpose (Objective) setting • Output design • Activity Design/Planning **Team Presentation (60min)** • Each group will narrate the Purpose, Objective, Output, and Activity of their project • Peers' Feedback • Facilitators' feedback • Addressing feedback (Homework for each group)	**Dr Proloy Barua** Assistant Scientist BRAC James P Grant School of Public Health BRAC University
VPS-4.05	**Day: 11** 29 Jan 2023 **Sunday** 2:30-4:30PM	**Aim:** Experiencing the challenges of formulating vertical logic of SDIP planning. **Skill:** Understanding the dynamics of vertical logic in SDIP planning.	**Tools for project identification and design (formulation of SDIP):** **Project Design** • Preparing **Horizontal Logic** (OVI, MOV, Important	**Team Exercise (60min)** Each group will do the following activities in Breakout room • **SMART** Goal & Purpose (Objective) setting • Output design	**Dr Proloy Barua** Assistant Scientist BRAC James P Grant School of Public Health BRAC University

Session Code	DAY and Time	Learning Outcomes	Session Contents	Teaching and Learning	Recourse Person(s)
			Assumption) of selected SDIP Plan • Checking the logical sequences	• Activity Design/Planning **Team Presentation (60min)** • Each group will narrate the Purpose, Objective, Output, and Activity of their project • Peers' Feedback • Facilitators' feedback • Addressing feedback (Homework for each group)	
References • **Video: Smart Goal Setting**					
VPS-4.06	**Day: 12** 30 Jan 2023 **Monday** 2:30-4:30PM	**Aim:** Experiencing the challenges of formulating horizontal logic of SDIP planning. **Skill:** Understanding the dynamics of horizontal logic in SDIP planning.	**Formulation of SDIP:** • Finalization of SDIP • Review of SDIP by facilitator • Submission of Draft Final SDIP **Closing of Phase-1** • Participants will be followed up after next one month which is Phase-2	**Team Exercise (60min)** • Addressing facilitators' feedback • Revising/fine tune whole SDIP by each team addressing peers' and facilitators' feedback **Final Presentation (60min)** • Final draft of SDIP presentation and submission	**Dr Proloy Barua** Assistant Scientist BRAC James P Grant School of Public Health BRAC University

PHASE-2: SDIP Follow-up

WEEKLY STRUCTURED FOLLOW UP (1 – 20 February 2023)

WEEK	What exactly are they doing (What is their SDIP issue)	What feedback given by the course team and when	Where they are in their SDIP (% of work done)
WEEK-1 (Team-Date)			
PADMA- 1 Feb 2023, Wed			
MEGHNA-2 Feb 2023, Thu			
JAMUNA-5 Feb 2023, Sun			
WEEK-2 (Team-Date)			
PADMA -6 Feb 2023, Mon			
MEGHNA -7 Feb 2023, Tue			
JAMUNA -8 Feb 2023, Wed			
WEEK-3 (Team-Date)			
PADMA -9 Feb 2023, Thu			
MEGHNA -12 Feb 2023, Sun			
JAMUNA -13 Feb 2023, Mon			
WEEK-4 (Team-Date)			
PADMA -14 Feb 2023, Tue			
MEGHNA -15 Feb 2023, Wed			
JAMUNA – 16 Feb 2023, Thu			

Final SDIP Report submission: 23 February 2023, THURSDAY; 5PM

PHASE-3: Course Completion Certification

COURSE COMPLETION AND CERTIFICATES WILL BE SENT VIA EMAIL TO THOSE WHO WOULD SUCCESSFULLY COMPLETE THE COURSE UPON SDIP REPORT SUBMISSION.